



## Piercom IT Services & Outsourcing Division Managing IT Resources - Critical Challenges

### Critical Challenges Faced by IT Managers

- Scarcity of right skills
- Balancing short term needs against longer term skill requirements
- Increasing return on IT investment
- New system requirements vs current system requirements
- Need to focus on core business activities

### Critical Solutions Offered by Piercom

- The right skills when you need them, short or long term
- Outsourcing of projects or importing of project teams
- Increase the return on investment of all projects
- Concentrate on your core business activities and delegate the rest
- Recruitment of IT personnel, contract or permanent basis

### Handling IT Challenges for Clients in 3 continents

Piercom IT Services has been combining technological expertise with in-depth business knowledge to provide innovative and practical solutions to its clients since 1994. We bring the right combination of people, tools, service-led solutions and technological expertise to provide you with strategic and tactical support. Piercom is not just an external service provider, but an extension of your IT division. Your challenges become our challenges. Our aim is to provide organisations with the ability to exploit new technologies while at the same time retaining the invested value of existing systems.

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Piercom provides a range of solution-oriented service options that allows you to progress at a pace and level that makes sense to your business and budgetary requirements.

- Project Management
- Bespoke Development
- Application Service Provision
- Individual skills to support your in-house team such as:  
C, C++, Cobol, Java, JSP, JavaScript, Perl, Oracle 7-8i, HTML,  
XML (XSL, XQL), WML, VB, SQL Server, Access
- Documentation Services
- System Architecture
- Object-Oriented Design
- Software Testing
- Web enhancements of existing systems for e-business
- Modeling of legacy applications to support greater functional integration with e-business & Enterprise Applications
- Development of new modules or redevelopment of business applications to enhance existing functionality.
- Ongoing maintenance and support

Our service offering encompasses technology, consultancy, system requirement definitions, full project management services, sourcing of contract or permanent IT personnel and application service provision. For information on any of the above services, please contact Piercom at 061 335322.

